



West Virginia Department of Health and Human Resources

MEDIWEB

Important Information!

Read this notice to find out about a free Medicaid service you now have!

The West Virginia Medicaid program wants you to have the best health care that can be provided. We want you to have the right care at the right place at the right time. One way to make sure this happens is to keep an electronic record of your medical claims and prescription records. Medicaid now has this record and it is called MediWeb.

MediWeb lets your doctor and pharmacist see your medical and prescription claim records on a computer. Making your records available helps them to coordinate your care. It can prevent your doctor from ordering tests that you may have already had and lets them know when they were done. It can also keep them from prescribing medications that might not work well with those you are already taking. The records in MediWeb can also help your doctor and pharmacist to be aware of past conditions that could have an effect on your treatment now. It will allow your pharmacist to see all of your prescribed medicines and could prevent harmful drug interactions. Your records can also provide important information about your health if you need to visit an emergency room or change doctors or pharmacies. The records in MediWeb are safe and private. Special security measures are in place so that only those who provide health care for you will see your health records.

If you want your doctor or pharmacist to be able to see your records, you can sign the **Opt In Form** that has been given to you with this notice. If you do not want your records to be seen, you can check the box to show that or you do not need to do anything. **Your records will not be seen without your permission to each of your healthcare providers.** If you choose not to allow your provider to access your information through MediWeb, treatment will not be denied to you. Participation in this program is voluntary.